



## Visitor Experience Survey

**1820 Col. Benjamin Stephenson House**  
**P.O. Box 754, Edwardsville, IL 62025**

We hope you enjoyed your visit! To help us better serve you, please complete this survey and return it to us. Thank you!

<b>Name</b>					
<b>Address</b>					
<b>E-mail</b> <i>(if you would like to receive our bi-annual newsletter and event updates)</i>					
<b>Phone</b>					
<b>Number of guests in your group?</b>					
	<b>Strongly Agree</b>	<b>Agree</b>	<b>Neutral</b>	<b>Disagree</b>	<b>Strongly Disagree</b>
Guide was knowledgeable about house and time period.					
Staff was courteous and professional.					
Staff was knowledgeable and helpful about area.					
The length of your tour was adequate.					
Directions to house were easy to follow.					
My overall satisfaction with your service is high. I would recommend you to my friends.					
<p><b>How did you hear about us? (circle one)</b>          Visitor Center    Newspaper    Radio    Friend    Driving By    Other _____</p> <p><b>What brought you to Edwardsville?</b></p> <p><b>One thing I will never forget about my visit.</b></p> <p><b>To improve my experience, I would suggest...</b></p> <p><b>Additional Comments:</b></p>					